

ATTENTION

NJ FAMILY CARE MEMBERS

Beware of renewal scams. Other states are reporting that members have received illegitimate messages claiming to be from their Medicaid agency. Scammers may pretend to be from a legitimate organization or a government agency using phone, text or email – but their goal is to steal from you.

NJ FamilyCare and its health plans send text messages to members, but we will never:

Charge or ask for money from individuals to enroll or re-enroll.

Threaten legal action or to seize your bank account.

Require payment by gift card, prepaid debit card, Internet currency or mailed cash.

Pressure anyone for personal information or demand secrecy.



Do not share banking or credit card information with anyone that calls you claiming to represent NJ FamilyCare, the Department of Human Services, the Division of Medical Assistance and Health Services or your NJ FamilyCare health plan.

Don't hesitate to call us at 1-800-701-0710 (TTY: 711)
or visit www.njfamilycare.org for assistance.



State of New Jersey
Mikie Sherrill, Governor
Dr. Dale G. Caldwell, Lt. Governor



Department of Human Services
Dr. Stephen Cha, Commissioner

NJ FAMILY CARE